

# REQUEST FOR REPAIR/SERVICING

Customer Name: \_\_\_\_\_ Date: \_\_\_\_\_

Description of Problem: \_\_\_\_\_

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Model Number: \_\_\_\_\_

Color: \_\_\_\_\_

Tub ID Number: \_\_\_\_\_

Pak ID Number: \_\_\_\_\_

## DISCLAIMER

This form is provided by I'Deal spas and is intended to be used as a Warranty Guide prior to any servicing with or without a specific warranty claim. This form is NOT a substitute for the original Five Year Limited Warranty provided by Softub®, it is merely in addition to it in regards to the servicing work that will take place on your Softub® Spa. Please maintain a copy of this form for all future servicing that is done to your spa.

**ATTENTION:** IF SPA OR SPA EQUIPMENT IS NOT PICKED UP WITHIN 30 DAYS AFTER REPAIR HAS BEEN COMPLETED, ALL ITEMS WILL AUTOMATICALLY BECOME THE PROPERTY OF I'DEAL SPAS.

Signed: \_\_\_\_\_

Date: \_\_\_\_\_

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## Bill of Sale - Repair/Servicing

I \_\_\_\_\_ acknowledge the *Warranty / Non-Warranty* (circle one) work that has been done to my Softub® Spa. The diagnosis of the problem was fully explained to me and the steps that were taken to fix it. I also understand that all parts replaced in my spa due to this servicing have a limited **90-DAY WARRANTY** and are NOT covered under the original Five Year Limited Warranty.

Total Cost of Repair: (\$\_\_\_\_\_)

Deposit: (\$\_\_\_\_\_)

The total cost of repair is due and payable before or at the time your spa or spa equipment is returned to you. This form will also serve as a receipt of full payment.

I have received a Chemical Alert Warning from I'Deal Spas concerning my Softub®, Initials: X\_\_\_\_\_